How to Choose a UAE E-Invoicing Connector for Odoo: 12 Questions to Ask

A neutral buyer's checklist for Odoo users, with a hosting check, the questions that matter, the red flags, and the 2027 dates

Odoo users in the UAE now have more than one way to add e-invoicing. Odoo's app store lists several third-party UAE e-invoicing modules, and providers and partners offer their own connectors. They differ in versions, hosting, provider links, invoice types, support and cost. This guide gives you 12 questions to ask any of them, with what a good answer looks like. Perfonec develops OESync, a UAE e-invoicing connector for Odoo, so we disclose that interest. The questions apply equally to ours, and we encourage you to ask us all of them.

QUICK ANSWER: CHOOSING AN ODOO E-INVOICING CONNECTOR	
What a connector does	Turns an Odoo invoice into UAE e-invoice data, checks it, passes it to an accredited provider, and shows the delivery status in Odoo
What it does not do	It does not fix your data. Missing tax numbers, vague item names and wrong tax codes are still yours to correct
First check	Your Odoo hosting. Odoo Online does not accept non-standard apps, while Odoo.sh and on-premise do
Accredited provider	Invoices go through a provider on the Ministry of Finance list. Ask whether it is included or a separate subscription
Get answers in writing	Ask all 12 questions of every option and compare the written answers side by side
Dates	AED 50M or more: 1 Jan 2027. Below AED 50M: provider by 31 Mar 2027, live 1 Jul 2027

Step 0: Check Your Odoo Hosting First

Hosting	Non-Standard Apps and Connectors	What It Means
Odoo Online	**Not compatible**	Odoo's documentation says Odoo Online is not compatible with non-standard apps. A third-party connector cannot be installed
Odoo.sh	**Supported**	Custom and third-party modules can be deployed
On-premise	**Supported**	You or your partner control the server and modules

If you are on Odoo Online, ask Odoo and your partner what options exist for UAE e-invoicing, including a move to Odoo.sh or on-premise. Please confirm the current position with Odoo, because hosting rules and Odoo's own UAE features can change.

The 12 Questions

#	Question	Why It Matters	A Good Answer
1	**Which Odoo versions and editions does it support?**	A connector tested on Odoo 17 may not run on your version	A clear list of versions, with Community and Enterprise stated
2	**Does it work on my hosting?**	Odoo Online cannot take it	Names Odoo.sh and on-premise, and explains the install
3	**Which accredited provider does it use, and is that provider on the Ministry list?**	Invoices must travel through an accredited provider	Names the provider and its accreditation number, which you can check
4	**Is the provider's fee included or separate?**	A cheap module with a costly provider is not cheap	A written breakdown of every fee

#	Question	Why It Matters	A Good Answer
5	**Which invoice types are supported?**	Credit notes, exports, free zone and foreign currency each have special rules	A list of what works and what does not
6	**What is checked before an invoice is sent?**	Errors are cheaper to fix before sending	Pre-send checks, with readable error messages for accountants
7	**How do I test during the pilot phase?**	Pilot testing carries no fines	A sandbox or test mode, and help running test cases
8	**What data does it need, and who fixes problems?**	Data causes most rejections	A data checklist, and a clear split of who does what
9	**How are rejections and delivery status shown in Odoo?**	Your team must see failures quickly	A status on each invoice, with the reason for any rejection
10	**How are updates handled?**	Specifications and Odoo versions change	A stated update policy, and support response times
11	**What is the total cost over three years?**	Licence, provider, setup, support and renewals all add up	One written total, with renewal terms
12	**What happens if I leave, and where is my data?**	Invoices are tax records, and you must be able to keep them	Export of archived invoices, and clear answers on data storage and access

Red Flags

Be careful if a supplier: will not answer in writing; says it is "fully compliant" but cannot name its accredited provider; will not name the Odoo versions it supports; offers no way to test during the pilot phase; quotes a price without asking about your hosting and invoice types; or says your data does not need cleaning.

Three Ways to Add E-Invoicing to Odoo

Route	Strength	Risk to Check
Install a ready-made module	Fastest start, and usually the lowest upfront cost	You still need a provider, and you rely on the publisher for updates
Have a partner build or configure one	Fits unusual workflows	Cost, and long-term maintenance when specifications change
Use a provider's own Odoo connection	One supplier for the whole chain	Check which Odoo versions and hosting it supports

UAE E-Invoicing Dates

Business Category	Appoint a Provider By	Go-Live
Revenue AED 50M or more	30 Oct 2026 (this date has just passed)	1 January 2027
Revenue below AED 50M	31 March 2027	1 July 2027
Pilot phase, all businesses	**Open from 1 July 2026**	**No fines during testing**

Published fines after go-live: AED 5,000 per month for not implementing, with no upper cap, and AED 100 per non-compliant invoice, capped at AED 5,000 per month. Please confirm which financial year counts for the AED 50 million test, and whether your business is in scope, with your tax adviser. Dates were checked on 2 November 2026.

A Five-Step Way to Use This Guide

Step	What to Do
1. Check hosting	Confirm whether you are on Odoo Online, Odoo.sh or on-premise, and which Odoo version you run
2. Shortlist	Pick two or three options, such as a ready-made module, a partner-built connector, or a provider's own connection
3. Send the 12 questions	Send every question to every option and ask for written answers
4. Score the answers	Use the sheet below, and mark each answer as clear, partly clear, or unclear
5. Pilot test	Run a test with your real invoice types during the pilot phase, while mistakes carry no fines

Comparison Sheet: Mark Each Answer

#	Topic	Option A	Option B	Option C
1	Odoo versions and editions			
2	Works on my hosting			
3	Accredited provider named			
4	Provider fee included or separate			
5	Invoice types supported			
6	Checks before sending			
7	Pilot testing help			
8	Data checklist			
9	Rejection and status display			
10	Update policy and support			
11	Total cost over three years			
12	Exit and data export			

About Perfonec Computers: Odoo Ready Partner

Perfonec is an Odoo Ready Partner with Odoo Middle East (Cert n°0000699697) and the developer of OESync, a UAE e-invoicing connector for Odoo. We disclose that interest, and the 12 questions above apply to OESync too. Perfonec is also the Authorised QuickBooks Dealer and Pro Advisor, an authorised Zoho Partner, Authorised Silver Partner for TallyPrime, and Authorised Sage Reseller UAE. Developer of QBESync and OESync.

Free Odoo e-invoicing readiness check. No cost, no commitment.

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Based on published guidance on UAE Ministry of Finance e-invoicing rules and Odoo's documentation on hosting. Odoo is a product of Odoo S.A. Rules and product features can change, so confirm current details with the authorities and with each supplier. For general guidance only, not legal or tax advice.